From: Cox, Phillip

To: 'microsoft.atr(a)usdoj.gov'

Date: 1/23/02 10:12am **Subject:** Microsoft Settlement

To whom it may concern:

As a long time Apple supporter, I've been fond of watching Microsoft play catch up in the usability department. The only problem is that when Microsoft embraces a standard (say kerberos in W2K), they then extend it with proprietary add-ons that only work with other Microsoft products. Other companies aren't even given the ability to use these so-called features. For end-users, it might not seem like a big deal, but when personal information is being cataloged at Microsoft without my knowledge or consent, that is a bad thing.

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